

2 Gidgi Close

Westlake
Queensland QLD 4074

4 November 2004

Ha-Ra Cleaning Products
PO Box 1356
Noosaville 4566 Qld.

Dear Sir/Madam,

I am writing this letter to you to say that I am very impress with the cleaning kit that was advertised thru our local Queensland radio station 4BC. The kit contained two cleaning mittens, one polishing cloth and the window cleaning system.

I guess like many consumers, I am very suspicious of claims made about time saving products and their effectiveness.

Well I do not write letters of this nature, but after using your products I was compelled to write and thank you for bringing these products to Australia.

The fact that you do not have to use chemicals on the mittens and still they perform exceedingly well was first a surprise and secondly how easy the mittens glide over the various surfaces. In addition, the mittens were easily washed to remove the dirt and grime that it captured.

The most impressive part of the Ha-Ra kit was the window cleaning system. It takes me approximately 90 minutes or a bit longer to do 3 double glass sliding doors and 12 very large windows around my house. Well not only did I do all these glasses in just under 40 minutes, but the results are outstanding ie no streaks or water marks.

I am now a converted Ha-Ra user and will highly recommend the products to potential customers. In fact I will be more than pleased to talk to any one who have any questions and I am happy for you to use this letter has part of your testimonials.

I wish your company well and I know what such effective products you will undoubtedly grow. Happy customers mean more business for you, because advertising by word-of-mouth is in my opinion the best form.

Yours sincerely



Phil Abernethy

PS The polishing cloth is also extremely effective