

4 Goroke Court
ELTHAM VIC 3095
Telephone: (03) 9431.4383

June 7, 2000

Belinda Naus
Ha-Ra Australia Pty Ltd
PO Box 1060
WODONGA VIC 3689

Dear Belinda,

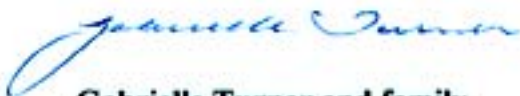
A quick thank you for your most polished performance at our home this afternoon. Were it not for the lack of a leg I would be galvanised into action and be spring-cleaning in June!

We are most impressed with your product and I am eager to give it a go. Thank you for the time you spent with Victoria, you certainly gave her a real boost (she does do a good job whenever I ask for assistance). You have a gift of great interpersonal skills (as they say in the classics!) and get the message across most succinctly – no doubt consequential of your life's experiences and sound knowledge and faith in your product.

We wish you well with your endeavours and it has been a pleasure to do business with you. We hope to be able to expand our supplies in the near future and shall look forward to a continued working relationship with you.

Many thanks for your most informative follow-up, it was very much appreciated.

Yours sincerely,



Gabrielle Turner and family